

THURSDAY ■ OCTOBER 29 ■ 2009

PEOPLE ■ PEOPLE ■ PEOPLE

The Michigan Public Service Institute Planning Committee members are pleased to announce the Second Annual MPSI Alumni Day to be held on Thursday, October 29 from 8:00 AM until 4:00 PM. The event will be held at the Comfort Inn in Mt. Pleasant. This event is designed for MPSI graduates but it is open to anyone that would like to know more about the Michigan Public Service Institute. It is a great opportunity to get together with other graduates of MPSI and “hunker down” with Lew Bender and the rest of the MPSI gang.

■ **STRATEGIES FOR SURVIVING AND EVEN THRIVING IN TOUGH TIMES**

A WORKSHOP FOR PUBLIC SECTOR MANAGERS

The challenges facing public sector managers just keep coming. Citizens and communities want more and more services with higher standards of performance and at the same time, they are less willing to pay more in taxes and fees. Similarly, generational changes in work ethic and career dedication make the job of leadership even more daunting. These and numerous other factors make surviving and ultimately thriving as manager an interesting challenge. This workshop will identify trends that are impacting leaders; examine the changing world of public sector managers; and offers solutions for building stronger teams that are capable of surviving and even thriving in hard times.

This workshop includes:

- Trends in society and the workforce that are reshaping the roles of public servants
- Changes that have impacted our lives and how those changes affect us
- Building teams that can survive and thrive
- Managing problem employees and understanding the games they play, why they play them and why you often lose
- Time management and expanding the boundaries of delegation
- Stress and coping skills for yourself and your team
- Strategic visioning and planning

■ **LEWIS G. BENDER, PH.D.**

Dr. Lewis Bender is Professor Emeritus at Southern Illinois University Edwardsville. He has researched and taught a wide variety of courses related to management and supervision. His primary research focus has been on organizational teams and the myriad factors and variables that impact team processes and effectiveness. He is currently conducting seminars and workshops for leadership and operational teams across the U.S. and Canada. He is a specialist in helping teams and organizations to become more effective and efficient.

This workshop will touch on several topics that Lew covers in greater depth at the Annual Public Service Institute where he serves as facilitator and instructor.

Dr. Bender received his Ph.D. from the University of Georgia (1977) his Masters degree from Wayne State University (1973) and his baccalaureate from Grand Valley State University (1971).

Wednesday, October 28 (optional)

6:00 PM – 8:00 PM Reception (Cash Bar and Hors d’oeuvres)

Thursday, October 29

8:00 AM – 4:00 PM Education Session (Includes breakfast, lunch & breaks)



THURSDAY ■ OCTOBER 29 ■ 2009

REGISTRATION FORM

FIRST NAME _____

LAST NAME _____

TITLE _____

ORGANIZATION _____

ADDRESS _____

CITY _____ STATE _____ POSTAL CODE _____

BUSINESS PHONE _____ EMAIL _____

PLEASE LIST THE YEARS THAT YOU ATTENDED MPSI? _____

SPECIAL NEEDS? (Disability, hearing, visual, diet, etc.): _____

■ October 29, 2009

INCLUDES:

\$150

Great classes and materials
Wednesday – Reception (Cash Bar)
Thursday - Breakfast, Lunch and Breaks

**PLEASE PAY BY
REGISTRATION**

DEADLINE,

OCTOBER 15, 2009

Lodging is not included in the registration fee.

■ Room Rate is \$70.00.

COMFORT INN CONFERENCE CENTER

2424 South Mission
Mt Pleasant, MI 48858
989-772-4000

**PLEASE MAKE CHECKS
PAYABLE TO:**

APWA, Michigan Chapter
– MPSI Alumni Day
(Tax ID 36-2202-880)

Return by October 15, 2009 to:

MICHIGAN PUBLIC SERVICE INSTITUTE
C/O Mary Bender, Program Coordinator
P.O. Box 330 ■ LeRoy, MI 49655

■ **questions**

Refer questions about registration to:

MARY BENDER

231-797-5536 ■ fax: 231-797-8072

mbender102@aol.com

**PLEASE KEEP A COPY OF THIS REGISTRATION
FORM FOR YOUR RECORDS**